

CESN'S JOURNEY TO RECOVERY AFTER STROKE : PILOT FEEDBACK SUMMARY

Pilot Details (May 2018)

Healthcare providers used the CESN Recovery Journey Resource with clients and families. This included:

- 49 staff at 4 organizations
- urban and rural settings
- stroke prevention clinic, integrated stroke units & out-patient rehabilitation programs

Feedback was also received from stroke support groups.

“Gives hope - Shows what’s ahead.”

“Good visual to help patients understand recovery process is a long journey.”

“Helps to ground & focus the conversation.”

~Pilot Feedback

Summary of Feedback

Feedback Received	Revisions Made
The map side is very busy, cluttered, too many images	Image details and number of images on map decreased, removed labels and altered layout of map
Simplify terms, language	Edits to introduction, plain language used, use of clinical terms and abbreviations decreased
Images and writing can be difficult to see	Size of images, font and signs on buildings increased, removed green background on handout version
Too much green, too much color, concerns about printing in black and white	White background on handout version
Provide a space for contact information	Contact information added
Two way arrows on road is confusing	Arrows removed
A poster -size version to post in care areas would be beneficial	2 versions: handout size, poster size (full colour)



Questions or Comments? Contact:

Donelda Sooley, Regional Rehabilitation Coordinator (sooleyd@rvh.on.ca)
Alda Tee, Regional Community and LTC Coordinator (teea@rvh.on.ca)

Share your feedback:

<https://www.surveymonkey.com/r/CESNJourney>

